



Nuvolo Real Estate & Portfolio Accessibility

Conformance Report

International Edition

Based on VPAT® Version 2.5

Field	Description
Name of Product	Real Estate and Portfolio Management
Release	Vietnam
Report Date	June 11, 2025
Product Description	The Real Estate Portfolio Management application is an analytical and strategic tool that enables the users to oversee and optimize their real estate portfolio and related investments. It is a fully functional MVP version of the Real Estate product that: 1. Collects, sorts, and stores records containing real estate properties data. 2. Tracks, summarizes, and visualizes records data to indicate changes during the real estate properties' lifecycle. 3. Provides real estate performance reporting and analytics through Dashboards, Metrics, and KPIs.
Contact Information	compliance@nuvolo.com
Notes	• This report pertains exclusively to the web-based version of this application. The details provided are specific to this release. • Accessibility compliance information for other Nuvolo products is available in separate reports, which can be found on the Nuvolo Community portal. • Customizations made to this application or the Now Platform could affect the details outlined in this report.

Evaluation Methods Utilized

- This application was evaluated using the most recent versions of multiple browsers, specifically Chrome and Edge Chromium.
- The evaluation also incorporated various assistive technologies, including the NVDA Screen Reader, WAVE extension, PEAT tool, and Lighthouse tool.



- Furthermore, the keyboard was exclusively used to navigate and operate the product's content and functionality.

Applicable Standards/Guidelines

This report assesses the degree of conformance to the following accessibility standards/guidelines:

Standards / Guidelines	Included in Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets the criterion through equivalent facilitation.
- **Partially Supports:** Some aspects of the product's functionality do not meet the criterion.
- **Does Not Support:** The majority of the product's functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been assessed against the criterion. This term is applicable only to WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with the Revised Section 508 standards:

- **Chapter 5:** 501.1 Scope, 504.2 Content Creation or Editing
- **Chapter 6:** 602.3 Electronic Support Documentation

Note: When reporting on conformance with WCAG 2.0 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as outlined in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks & Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The product conforms with the criteria except for a few icons which do not have appropriate text alternatives.

Criteria	Conformance Level	Remarks & Explanations
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Real Estate does not have prerecorded audio or video content.

Criteria	Conformance Level	Remarks & Explanations
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Real Estate does not contain any prerecorded content.

Criteria	Conformance Level	Remarks & Explanations
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Real Estate does not have any prerecorded audio/video content support in the app.

Criteria	Conformance Level	Remarks & Explanations
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	In Real Estate, for some pages, it does not comply with showing how different parts of the page are related to each other.

Criteria	Conformance Level	Remarks & Explanations
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	In Real Estate, fields on forms does have logical sequence.

Criteria	Conformance Level	Remarks & Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	Real Estate does have any audio/video content that needs support for pause, stop, or adjust the volume/speed of audio.

Criteria	Conformance Level	Remarks & Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Real Estate app can be operated through a keyboard except a few functionalities.

Criteria	Conformance Level	Remarks & Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	In Real Estate apps, user are unable to navigate away from certain components using a keyboard interface.

Criteria	Conformance Level	Remarks & Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Real Estate app does not have any element that requires time limits.

Criteria	Conformance Level	Remarks & Explanations
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Real Estate does not have any content that moves, blinks, scrolls, or auto-updates information.

Criteria	Conformance Level	Remarks & Explanations
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Real Estate does not have element that flashes.

Criteria	Conformance Level	Remarks & Explanations
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Does not Support	Real Estate does not have any mechanism to bypass blocks of content that are repeated on multiple web pages.

Criteria	Conformance Level	Remarks & Explanations
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Real Estate has few pages where titles are missing that describe their topic or purpose.

Criteria	Conformance Level	Remarks & Explanations
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Real Estate app struggles only for Menus to navigate as per logical sequence.

Criteria	Conformance Level	Remarks & Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Support	Real Estate app does not have the context support added to every links.

Criteria	Conformance Level	Remarks & Explanations
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	In Real Estate while navigating to certain elements focus auto-shifts to next element automatically.

Criteria	Conformance Level	Remarks & Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Real Estate has certain elements that changes after changing certain field but is not informed to the user about the changes.

Criteria	Conformance Level	Remarks & Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	In Real Estate, certain fields shows error message without any context.

Criteria	Conformance Level	Remarks & Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The product conforms the requirements of the criteria except a few elements that have missing labels.

Criteria	Conformance Level	Remarks & Explanations
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	In Real Estate, for few fields where components do not have their roles determined.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks & Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Real Estate does not have support for live audio/video content.

Criteria	Conformance Level	Remarks & Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Real Estate does not have content of type live audio/video

Criteria	Conformance Level	Remarks & Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Partially Supports	The product has limited number of ways to locate the respective forms and pages.

Criteria	Conformance Level	Remarks & Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	The app has a few headings with missing labels and descriptions.

Criteria	Conformance Level	Remarks & Explanations
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Partially Supports	Real Estate has certain menu fields where navigations are not consistent.

Criteria	Conformance Level	Remarks & Explanations
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Partially Supports	Real Estate has few icons where identification do not as required in the criteria.

Criteria	Conformance Level	Remarks & Explanations
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	In Real Estate app, few input errors are not meeting with the standards.

Criteria	Conformance Level	Remarks & Explanations
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	