



Nuvolo Space & Workplace Accessibility

Conformance Report

International Edition

Based on VPAT® Version 2.5

Field	Description
Name of Product	Space & Workplace
Release	Vietnam
Report Date	June 11, 2025
Product Description	The Space Management suite of applications provides an organization with the ability to manage their physical space and the locations of all their resources. These applications improve enterprise space management by providing interactive maps and visual representations of data.
Contact Information	compliance@nuvolo.com
Notes	• This report pertains exclusively to the web-based version of this application. The details provided are specific to this release. • Accessibility compliance information for other Nuvolo products is available in separate reports, which can be found on the Nuvolo Community portal. • Customizations made to this application or the Now Platform could affect the details outlined in this report.

Evaluation Methods Utilized

- This application was evaluated using the most recent versions of multiple browsers, specifically Chrome and Edge Chromium.
- The evaluation also incorporated various assistive technologies, including the NVDA Screen Reader, WAVE extension, PEAT tool, and Lighthouse tool.
- Furthermore, the keyboard was exclusively used to navigate and operate the product's content and functionality.

Applicable Standards/Guidelines

This report assesses the degree of conformance to the following accessibility standards/guidelines:



Standards / Guidelines	Included in Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets the criterion through equivalent facilitation.
- **Partially Supports:** Some aspects of the product's functionality do not meet the criterion.
- **Does Not Support:** The majority of the product's functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been assessed against the criterion. This term is applicable only to WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with the Revised Section 508 standards:

- **Chapter 5:** 501.1 Scope, 504.2 Content Creation or Editing
- **Chapter 6:** 602.3 Electronic Support Documentation

Note: When reporting on conformance with WCAG 2.0 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as outlined in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks & Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	In the space & reservation application some non-texts content is properly described while others do not meet the accessibility guidelines or lack support.

Criteria	Conformance Level	Remarks & Explanations
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	In the Space & reservation application Audio only and video only prerecorded elements are not applicable.

Criteria	Conformance Level	Remarks & Explanations
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Pre-recorded Audio & Video Captions elements are not applicable within the space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
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1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Pre-recorded Audio & Media Alternative elements are not applicable within the space & reservation application.
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Criteria	Conformance Level	Remarks & Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Some parts of the app show structure clearly to screen readers but a few areas are missing proper labels, headings in the space & reservation applications.

Criteria	Conformance Level	Remarks & Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	All main module navigations on the home page work correctly but some sub module navigations are not in sequence in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Few Characteristics or “Cross button” does not identify properly in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	Sound turn on/off control button or functionality is not applicable in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most core functionalities are operable via keyboard ;however , some components may have limited or inconsistent keyboard navigation.

Criteria	Conformance Level	Remarks & Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	In the space & reservation application most components allow users to navigate away using keyboard controls, but a few interactive elements may temporarily trap focus or require a mouse to exit.

Criteria	Conformance Level	Remarks & Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Timing adjustable functionality is not applicable in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Pause, Stop, & hide functionality is not applicable in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Does not Support	In the space & reservation application adding a link at the top of each page that goes directly to the main page is not supported.

Criteria	Conformance Level	Remarks & Explanations
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	In the space & reservation application Few Titles are uninformative for the page.

Criteria	Conformance Level	Remarks & Explanations
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	All Home page module navigation works properly but few sub module navigations are not supported in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Supports	Link Text functionality in space & reservation application is not supported.

Criteria	Conformance Level	Remarks & Explanations
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Language across the product is consistent, however there are some missing language errors on certain web pages of space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	All main Functionalities works properly, but Error Suggestion is not supported for space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Support	Instructions or Labels which help to explain the fields for “Cognitive Disability” user are not provided in the Space & Workspace application.

Criteria	Conformance Level	Remarks & Explanations
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most UI elements expose proper name , role and value. However, a few custom components may not consistently provide this information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks & Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Pre-recorded Audio & Video Caption elements are not applicable in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Pre-recorded Audio description is not applicable in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Contrast for all main functionalities are proper. A minor contrast issue is present for the grey colour on the top of the form.

Criteria	Conformance Level	Remarks & Explanations
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks & Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Does Not Supports	Links to navigate other web page functionality not supported in space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Headings and Labels for All Main functionalities is proper, but few are broken.

Criteria	Conformance Level	Remarks & Explanations
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most headings and labels are meaningful and correctly identified but some pages or form elements lack clear or descriptive headings and labels.

Criteria	Conformance Level	Remarks & Explanations
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Language across the product is consistent however there are some missing language errors on certain web pages of space & reservation application.

Criteria	Conformance Level	Remarks & Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	

Criteria	Conformance Level	Remarks & Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Partially Supports	Common elements are generally identified consistently but a few interactive components or icons may appear varying labels across different pages.

Criteria	Conformance Level	Remarks & Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Basic error messages are provided, but some form fields lack clear suggestions or guidance to help users correct input errors efficiently.

Criteria	Conformance Level	Remarks & Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Some critical user inputs have validations or confirmation to prevent errors, but certain forms or actions lack sufficient checks to avoid unintentional submission or data loss.